

COMPLEAT

EXPRESS



Mid Office Automation Software

■ About COMPLEAT Express

COMPLEAT Express is a streamlined implementation of our flagship product, COMPLEAT, tailored specifically for growing agencies and corporate travel departments. It leverages the power of COMPLEAT to use the automation that has previously been available only to larger agencies.

With this powerful application you can enjoy several key benefits:

Improved Efficiency: automate redundant tasks and quality control through the use of “routines”; allow agents to focus on customer service

Increased Productivity: streamline your processes and enable your agents to significantly increase output by implementing touchless automation

Costly Error Reduction: minimize debit memos and customer-facing errors, as well as validation of back office remarks

Continuous Improvement: enjoy access to a growing library of Standard Routines and functionality; as new enhancements are added you can choose to have them implemented for your agency

24 X 7 Processing: your business can process PNRs on nights and weekends

Rapid Implementation: you can see results in 30-60 days

COMPLEAT Express helps you to maintain your agility while empowering you to implement many of the same tools larger agencies leverage.

■ What are some examples of the functionality I will be able to leverage?

COMPLEAT Express is the tool to help you achieve the following operational goals:

- Touchless online fulfillment
- Supplier contract compliance management
- Multilingual itinerary, invoice and advisory emails
- Quality control
- Auto ticketing
- File finishing
- eTicket tracking
- Fare management



COMPLEAT Express Modules

The following modules are available as part of the standard COMPLEAT Express offering:

Auto Ticketing: Automatically ticket flight reservations

Seat Module: Automated airline seat management, including seat assignment and improvement

COMPLEAT Communicator: Builds and delivers agency-specific communications using templates

eTicket Tracking: Extracts eTicket records from the GDS to maintain the current status of all tickets in a COMPLEAT database

Fare Module: Prices GDS PNRs at a configurable interval using a set of defined options

Waitlist Clearance: Queries an airlines' availability for a waitlisted segment at a configurable interval



COMPLEAT Express Routines

Below is a sample of the types of routines you can find in the COMPLEAT Express Standard Routine Library.

Air Routines: validate air travel

Car Routines: validate rental car bookings

Continuity Routines: verify the continuity for air, car, and hotel bookings

FOP Routines: validate a credit cards approval code and expiration date

FP Line Routines: validate Sabre FP lines

Frequent Traveler Routines: check for possible frequent flyer credits to apply towards hotel and car bookings

Hotel Routines: validate hotel bookings

Invoice Remarks Routines: validate fare and UDID invoice remarks

Service Fees/ Commission Routines: validate booking source and an agent's commission percentage

Ticketing Date Routines: validate the ticketing date

GDSX will continue to implement periodic updates to functionality within COMPLEAT Express to ensure that it evolves to meet the needs of an ever changing industry.



■ What are the differences between COMPLEAT and COMPLEAT Express?

COMPLEAT Express is an implementation of standard COMPLEAT functionality. We have taken the most common automation processes utilized by the business travel industry, duplicated them within COMPLEAT, and compiled them into a standard solution. Using a turnkey approach we ensure our COMPLEAT Express customers quickly enjoy the benefits of automation, increased productivity, error reduction and round-the-clock processing.

Simplicity: GDSX resources service the automation and processing of COMPLEAT Express eliminating the need for you to train your own full-time resources and engage in a custom implementation.

Ease of Maintenance: The GDSX team becomes an extension of your team by monitoring your processing and responding to your requests without the need for your resources to update or configure routines directly.

Reduced Cost: Because COMPLEAT Express is offered as a service, there is no requirement for the COMPLEAT licensing fee, significantly reducing your cost of entry and making your return on investment immediate.

The COMPLEAT Express service offering is a robust solution for a wide range of mid office needs.

By utilizing COMPLEAT Express you can position your company to save money, maximize your current resources, and reduce errors.





■ About GDSX

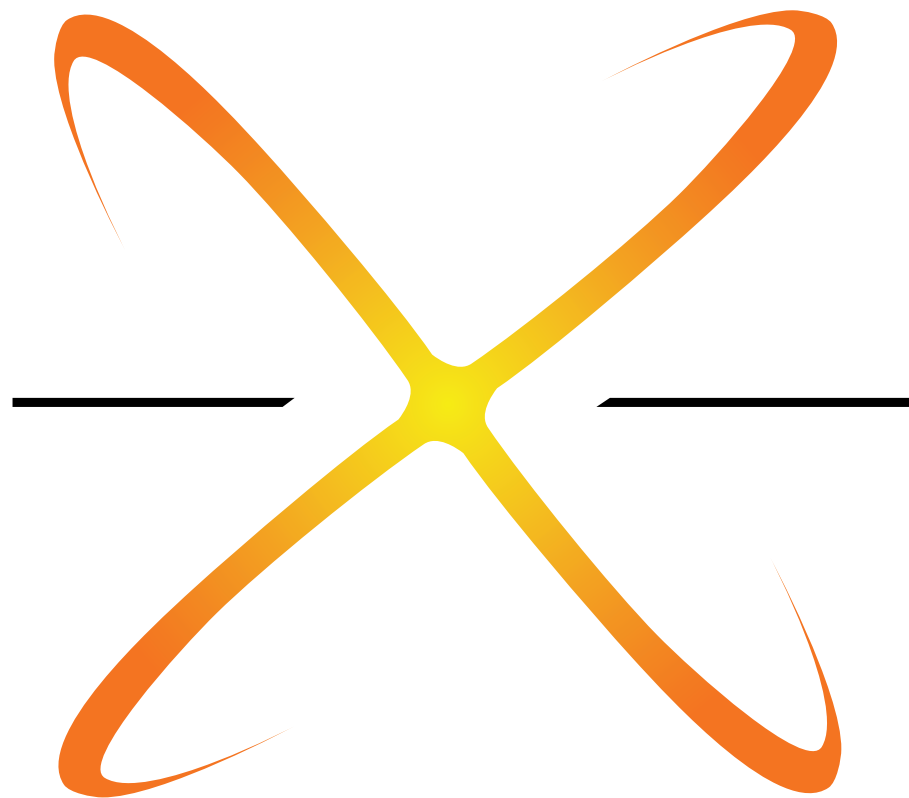
Dallas-based GDSX specializes in helping organizations increase their profit margin and compete in today's challenging market through mid office automation, including quality control, auto ticketing, pre-trip authorization and eTicket tracking. The company's flagship product, COMPLETE, is a hosted software application enabling customer-authored workflows and PNR processing. GDSX empowers travel management companies, corporate travel departments, and online travel providers with the freedom to rapidly customize the software to meet their specific business needs.

At GDSX, we have fun turning ideas into solutions.

■ Learn More

For more information on our products and services, please contact us at +1 (972) 612-7121 or sales@gdsx.com.

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